

# DETAILED STATISTICS

## PREVENTION

Partners refer people at imminent risk of homelessness to the Old Brewery Mission's Prevention Service, which supports them and helps them find a housing solution to avert homelessness.

### REFERRALS RECEIVED AND SOLUTIONS FOUND BY THE PREVENTION SERVICE

	Referrals	Solutions found
Passerelles program	60	49
Après l'ombre program	136	45
Porte-clés program	5	2 <sup>1</sup>
Other referrals	182	59
<b>Total</b>	<b>382</b>	<b>155</b>

<sup>1</sup> Under the Porte-clés program, the preferred solution is to help people stay in their homes.

### BREAKDOWN OF SOLUTIONS BY TYPE

Type of solution	Number of solutions found
<b>Old Brewery Mission network</b>	<b>52</b>
Community housing	37
Private housing with support	11
Rooming house	4
<b>External solutions</b>	<b>103</b>
Private housing	30
Supportive and/or community housing	20
Seniors' residence	5
Other	48

## EMERGENCY

People experiencing homelessness rely on the Old Brewery Mission's emergency services to meet their basic needs: food, shelter, clothing, safety, and protection from the cold or heat.

### WEBSTER PAVILION

With a total capacity of 197 beds, the Webster Pavilion is the hub of our emergency services for men. It also offers a variety of programs to meet the specific needs of an increasingly diverse population. The annual occupancy rate was **97%** for our emergency and transition programs and **77%** for our urban health programs (the beds reserved for the urban health programs are kept vacant while the treatment teams perform assessments).

### NUMBER OF PLACES, STAYS AND INDIVIDUALS PER HOUSING PROGRAM

Service	Capacity	Stays	Unique individuals
Accueil	47	250	249
Urgence	75	257	254
Transition	28	98	98
Projet de réaffiliation en itinérance et santé mentale	16	47	47
Suivi intensif en itinérance	12	32	31
Pause-Santé	14	56	56
Douglas	5	7	7
<b>Total</b>	<b>197</b>	<b>746</b>	<b>574</b>

# 2023



# 2024

## LE ROYER PAVILION – HÔTEL-DIEU

This mixed 186-bed, 24/7 emergency shelter provides an additional option for clients who come to our door seeking support, including those with complex issues, couples and people with pets. Its annual occupancy rate of **98.5%** is a clear indication of the extent of the needs on this front and the usefulness of this facility. Over the course of the year, approximately **25 animals** were housed at Hôtel-Dieu per month.

### NUMBER OF STAYS, INDIVIDUALS AND DEPARTURES BY GENDER

	Stays	Unique individuals	Organized departures
Men	<b>444</b>	<b>437</b>	<b>N/A</b>
Women	<b>119</b>	<b>116</b>	<b>N/A</b>
Trans or unknown gender identity	<b>4</b>	<b>4</b>	<b>N/A</b>
<b>Total</b>	<b>567</b>	<b>557</b>	<b>127</b>

## PATRICIA MACKENZIE PAVILION

The Patricia Mackenzie Pavilion is a safe, no-conditions shelter for women in need of emergency accommodation. A dedicated team of counsellors offers a range of 24/7 emergency services.

### NUMBER OF PLACES AND INDIVIDUALS PER HOUSING PROGRAM

Program	Places	Unique individuals
Étape and Étape+	<b>26</b>	<b>170</b>
Projet de réaffiliation en itinérance et santé mentale	<b>10</b>	<b>29</b>
Colocs du PMP	<b>10</b>	<b>28</b>

## CAFÉ MISSION KEURIG RESPITE CENTRE

Café Mission Keurig is known as the place to go for comfort in freezing cold and sweltering heat. Over time, it has become a pillar of support services for people with complex needs experiencing homelessness in downtown Montreal. Thanks to a major gift from a private donor, we have been able to offer drop-in services 24/7 since January 2024, while maintaining the facility's 55-place capacity.

### VISITS TO CAFÉ MISSION KEURIG BY MONTH

Month	Men	Women	Other or unknown	Total
April	<b>4 855</b>	<b>384</b>	<b>2</b>	<b>5 241</b>
May	<b>5 913</b>	<b>690</b>	<b>1</b>	<b>6 604</b>
June	<b>5 877</b>	<b>731</b>	<b>1</b>	<b>6 609</b>
July	<b>5 418</b>	<b>923</b>	<b>6</b>	<b>6 347</b>
August	<b>5 788</b>	<b>834</b>	<b>4</b>	<b>6 626</b>
September	<b>5 261</b>	<b>708</b>	<b>4</b>	<b>5 973</b>
October	<b>6 365</b>	<b>733</b>	<b>5</b>	<b>7 103</b>
November	<b>6 090</b>	<b>805</b>	<b>24</b>	<b>6 919</b>
December	<b>4 365</b>	<b>515</b>	<b>4</b>	<b>4 884</b>
January	<b>4 720</b>	<b>670</b>	<b>8</b>	<b>5 398</b>
February	<b>6 629</b>	<b>1 031</b>	<b>14</b>	<b>7 674</b>
March	<b>6 930</b>	<b>963</b>	<b>3</b>	<b>7 896</b>
<b>Total</b>	<b>68 211</b>	<b>8 987</b>	<b>76</b>	<b>77 274</b>

# DETAILED STATISTICS

## SHUTTLE

The shuttle service, a complementary service that supports effective coordination of housing spaces and safe transit for users, was maintained during the year. There was considerable difficulty finding places to which to transport people as all the shelters were operating at full capacity.

### NUMBER OF TRIPS BY GENDER AND MONTH

Month	Men	Women	Total
April	307	160	467
May	207	177	384
June	161	147	308
July	193	157	350
August	183	142	325
September	238	156	394
October	224	127	351
November	260	127	413 <sup>2</sup>
December	179	108	287
January	226	139	365
February	222	96	318
March	325	215	540
<b>Total</b>	<b>2 725</b>	<b>1 751</b>	<b>4 502</b>

<sup>2</sup> The total includes 26 people of unidentified gender.

## OLD BREWERY MISSION MOBILE HEALTH CLINIC, POWERED BY TELUS HEALTH

The Old Brewery Mission's mobile health clinic provides free cohabitation and reaffiliation support services to people experiencing homelessness in Montreal. It reaches people who don't come to emergency shelters in order to start the process of finding a home. The support team works Monday to Friday, 8 a.m. to 4 p.m.

### MOBILE CLINIC STATISTICS BY MONTH

Month	Unique clients per month	Medical treatments	Interventions
April	43	0	57
May	70	12	81
June	69	4	83
July	245	0	335
August	198	0	276
September	113	29	139
October	243	7	260
November	360	19	365
December	191	3	263
January	138	8	143
February	354	34	421
March	248	34	268
<b>Total</b>	<b>N/A</b>	<b>150</b>	<b>2 691</b>

2023



2024

## REHOUSING

The rehousing service assists people experiencing homelessness in their housing search and provides support once they have moved into their new home.

### REFERRALS TO THE SUPPORTIVE HOUSING SERVICE

Applications received and processed	<b>264</b>
Number of people met	<b>158</b>
Average waiting time in days (between receipt of application and decision)	<b>56</b>
Number of people accepted	<b>100</b>
Number of people refused	<b>14</b>
Insufficient physical autonomy	6
Insufficient medication autonomy	1
Already found a home	2
Not eligible for OMHM	3
Lost contact	1
Number of people who declined	<b>83</b>

### NUMBER OF PARTICIPANTS BY REHOUSING PROGRAM

Program / Building	Places	Participants
Le Pont TD	<b>Variable</b>	<b>85</b>
Sentinelles	<b>Variable</b>	<b>30</b>
Projet Logement Montréal	<b>Variable</b>	<b>114</b>
Rooming houses	<b>42<sup>3</sup></b>	<b>18</b>
Grand project	<b>37</b>	<b>40</b>
Dézéry project	<b>15</b>	<b>14</b>
Marcelle and Jean Coutu Pavilion	<b>30</b>	<b>49</b>
Lise Watier Pavilion	<b>29</b>	<b>38</b>
La Traversée	<b>14</b>	<b>19</b>
Résidence Bash Shetty	<b>24</b>	<b>24</b>
Voisines de Lanaudière	<b>10</b>	<b>12</b>
Voisines de Lartigue	<b>12</b>	<b>16</b>
Voisines dans la communauté	<b>Variable</b>	<b>15</b>

<sup>3</sup> All the people living in the rooming houses at the time of acquisition by the Ville de Montréal were contacted to offer them housing support services. However, they were under no obligation to accept and remain in their accommodation.