

Detailed statistics

PREVENTION SERVICES

Our rehousing service, which administers a number of programs and buildings, facilitates housing access and housing stability to promote our clients’ autonomy and social reintegration.

Referrals received and solutions found by the Prevention Service

	Referrals	Solutions found
Passerelle program	68	40
Après l’ombre program	116	34
Porte-clés program	35	9
Ancrâge program	186	58
Other referrals	176	76
Total	581	217

Breakdown of solutions by type

Type of solution	Solutions found
Old Brewery Mission network	
Community housing	1
Private housing with support	5
Rooming house	11
External solutions	
Private housing	29
Senior’s residence	3

EMERGENCY SERVICES

As homelessness continues to spread, emergency services remain indispensable. Our emergency shelters and outreach services are designed to meet the essential needs of vulnerable clients of all ages and backgrounds, who often face complex challenges such as job loss, mental health problems or difficult family situations. These services offer safe, temporary shelter, food, clothing and counselling to clients in precarious situations.

Webster Pavilion

Since its dorms were eliminated in summer 2024, the Webster Pavilion has accommodated 185 men in private or semi-private rooms. It is an essential service for many men experiencing a first episode of homelessness or chronic homelessness. The annual occupancy rate was 98% for our Emergency and Transition programs and 97% for our Urban health programs. The average age of Webster Pavilion residents is 47.

Number of places, stays and individuals per housing program

Service	Capacity	Stays	Unique individuals
Webster Pavilion	185	462	424
Accueil	35	142	136
Emergency services	64	132	123
Transition	34	109	103
Projet de réaffiliation en itinérance et santé mentale			
Suivi intensif en itinérance	14	24	24
Pause-santé	14	30	27
Douglas	6	5	5

2024



2025

Le Royer Pavilion – Hôpital Hôtel-Dieu

The Le Royer Pavilion was added to the Old Brewery Mission’s emergency shelters during the COVID-19 pandemic. As of December 2024, it was able to accommodate 50 men and women on two floors. We then had to halve the number of places in case the facility were to move. At the same time, we started changing the pavilion’s function to serve newly unhoused people with no mental health or addiction issues.

Number of stays, individuals and departures by gender

	Stays	Unique individuals	Organized departures
Men	360	305	92
Women	58	46	21
Trans or unknown gender identity	4	3	2
Total	422	354	115

Patricia Mackenzie Pavilion

The Patricia Mackenzie Pavilion is our 24/7 emergency shelter for people who identify as women. Each floor is dedicated to a specific program to support women in the most appropriate and caring way possible.

Number of places and individuals per housing program

Program	Places	Unique individuals
Étape and Étape+	26	175
Projet de réaffiliation en itinérance et santé mentale	10	37
Colocs du PMP	10	25

Café Mission drop-in centre

Café Mission, an outreach facility serving a large population of people who do not use our emergency shelters, can accommodate 55 people at a time, with their pets. Since January 2024, it has been open 24/7. Visitors have access to a laundry, showers and the Internet, as well as hot beverages, snacks and light meals. A referral service and assistance with paperwork are also available.

Visits to Café Mission by month

Month	Men	Women	Other or unknown	Total
April	6,846	914	5	7,764
May	5,632	597	7	6,236
June	6,738	775	2	7,515
July	8,205	1,039	8	9,252
August	7,709	1,047	15	8,771
September	7,530	1121	9	8,660
October	6,458	808	3	7,269
November	3,173	526	4	3,703
December	6,158	779	7	6,944
January	6,895	875	8	7,778
February	6,372	793	5	7,170
March	7,831	1,084	5	8,920
Total	79,547	10,358	78	89,982

We made major renovations to Café Mission in November and December 2024 and kept a small space at the back of the cafeteria open; hence the reduction in visits during those months.

Detailed statistics

Shuttle service

The shuttle bus is another outreach service that transports people experiencing homelessness to safe locations in the evening. It goes to the places frequented by people experiencing homelessness and to partner organizations to facilitate access to sites and resources.

Number of trips by gender and month

Month	Men	Women	Total
April	204	113	317
May	202	86	288
June	174	107	281
July	173	113	286
August	130	84	214
September	178	123	301
October	217	145	362
November	182	127	309
December	261	130	391
January	350	184	534
February	449	80	529
March	401	81	482
Total	2,822	1,477	4,299

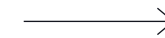
Old Brewery Mission mobile health clinic, powered by TELUS Health

Since the spring of 2023, the Old Brewery Mission's mobile clinic has been reaching out to people living in public spaces and offering them a range of complementary services, from healthcare to support for social reaffiliation, Monday to Friday, 8 a.m. to 4 p.m.

Mobile clinic statistics by month

Month	Unique clients	Medical treatments	Interventions
April	258	23	270
May	427	60	482
June	1,072	60	1,211
July	668	56	790
August	488	31	530
September	495	42	535
October	504	47	758
November	562	30	752
December	687	17	702
January	647	17	618
February	473	11	492
March	716	23	769
Total	6,997	417	7,909

2024



2025

REHOUSING SERVICES

Our rehousing service, which administers a number of programs and buildings, facilitates housing access and housing stability to promote our clients' autonomy and social reintegration.

Referrals to the Supportive Housing Service

Applications received and processed	316
Number of people met	249
Average waiting time in days (from receipt of application to decision)	133
Number of people accepted	141
Number of people refused	36
Unsuitable resource (autonomy, health, need for supervision):	13
Already found housing:	13
Not eligible for OMHM:	10
Number of people who declined due to a variety of reasons	72

Number of cases by rehousing program

Program / Building	Places	Number of cases
Le Pont TD	Variable	121
Sentinelles	Variable	35
Projet Logement Montréal	Variable	105
Rooming houses	83	27
Grand project	37	39
Dézéry project	15	15
Marcelle and Jean Coutu Pavilion	30	38
Lise Watier Pavilion	29	31
La Traversée Grace Dart Foundation	14	16
Bash Shetty Residence	24	25
Voisines de Lanaudière	10	15
Voisines de Lartigue	12	19
Voisines dans la communauté	Variable	14