

DETAILED STATISTICS

2025-2026

PREVENTION SERVICES

With its social brokerage approach and many partners in the community sector, the Prevention Service team is able to find solutions for people at imminent risk of homelessness and spare them the trying experience of living on the street or using emergency shelters.

Referrals received and solutions found by the Prevention Service

	Number of referrals	Number of solutions found*
Passerelle program	24	9
Après l'ombre program	54	16
Porte-clés program	45	19
Ancrâge program	152	104
PETAL program	241	53
Other referrals	202	126
Total	718	327

Breakdown of solutions by type

Type of solution	Number of solutions found
Old Brewery Mission network	
Community housing	16
Private housing with support	5
Rooming house	0
External solutions	
Private housing	88
Supportive and/or community housing	63
Seniors' residence	11
HLM - PSL	45
Other (including PETAL financial aid)*	99

EMERGENCY SERVICES

As homelessness continues to spread, emergency services remain indispensable. Our emergency shelters and outreach services are designed to meet the essential needs of vulnerable clients of all ages and backgrounds, who often face complex challenges such as job loss, mental health problems or difficult family situations. These services offer safe, temporary shelter, food, clothing and counselling to clients in precarious situations.

Webster Pavilion

With space for 185 men in private or semi-private rooms, the Webster Pavilion provides an essential service for many men experiencing a first episode of homelessness or chronic homelessness. Its residents have an average age of 51 and stay for an average of 285 days.

Number of places, stays and individuals per housing program

Services	Capacity	Number of stays	Number of individuals served
Webster Pavilion	184	496	470
Accueil	40	134	134
Emergency	64	101	100
Transition	28	78	75
Projet de réaffiliation en itinérance et santé mentale (Homelessness and Mental Health Reaffiliation Project)	12	24	23
Suivi intensif en itinérance (Intensive Case Management in Homelessness)	15	30	28
Pause-santé	14	35	34
Douglas	5	7	7

Pavillon du Plateau

The Pavillon du Plateau was added to the Old Brewery Mission's emergency shelter facilities in 2025. It has been able to accommodate 25 men and women since October 2025. When renovations are completed in August 2027, it will have 70 spaces for people at risk of homelessness.

Number of places, stays and individuals per housing program

	Men	Women	Trans or unknown gender identity	Total
Number of stays	446	73	5	524
Unique individuals	388	67	4	459

Patricia Mackenzie Pavilion

The Patricia Mackenzie Pavilion is our 24/7 emergency shelter for people who identify as women. Each floor is dedicated to a specific program to support women in the most appropriate and caring way possible.

Number of places and individuals per housing program

Program	Number of places	Number of individuals served
Étape and Étape+	26	278
Projet de réaffiliation en itinérance et santé mentale (Homelessness and Mental Health Reaffiliation Project)	10	23
Colocs du PMP	10	13

Café Mission drop-in centre

Café Mission, an outreach facility serving a large population of people who do not use our emergency shelters, can accommodate 55 people at a time, along with their pets. It is open 24/7. Visitors have access to laundry facilities, showers, and the Internet, as well as hot beverages, snacks and light meals. A referral service and assistance with paperwork are also available.

Visits to Café Mission by month

Month	Men	Women	Other or unknown	Total
April	7 568	988	11	8 567
May	8 243	1 162	7	9 412
June	7 988	1 150	2	9 140
July	8 551	1 256	2	9 809
August	8 784	1 375	10	10 169
September	8 731	1405	0	10 136
October	9 417	1 494	3	10 914
November	9 177	1 575	3	10 755
December	8 097	1 284	1	9 382
January	8 121	1 345	4	9 470
February	7 574	1 212	12	8 798
March	9 307	1 427	3	10 737
Total	101 558	15 673	58	117 289

* The solutions identified are defined by the number of individuals who have been placed in new, stable, and safe housing, those who have remained in their current housing, and those who have received financial assistance through the PETAL program.

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Shuttle service

The shuttle bus is another outreach service that transports people experiencing homelessness to safe locations in the evening. It goes to the places frequented by people experiencing homelessness and to partner organizations to facilitate access to sites and resources.

Number of trips by gender and month

Month	Men	Women	Total
April	137	38	175
May	133	76	209
June	41	70	111
July	48	53	101
August	75	60	135
September	63	47	110
October	145	108	253
November	187	85	272
December	325	88	413
January	476	93	569
February	451	96	547
March	489	101	590
Total	2 570	915	3 485

Old Brewery Mission mobile health clinic, powered by TELUS Health

Since the spring of 2023, the Old Brewery Mission's mobile clinic has been reaching out to people living in public spaces and offering them a range of complementary services, from healthcare to support for social reaffiliation, Monday to Friday, 8 a.m. to 4 p.m.

Mobile clinic statistics by month

Month	Number of clients served	Medical treatments	Interventions
April	966	23	972
May	1 084	60	1 143
June	905	60	904
July	1 519	290	1 564
August	1 223	145	1 165
September	700	90	683
October	792	49	769
November	545	38	538
December	870	14	854
January	393	26	291
February	877	33	870
March	1 174	21	1 160
Total	8 603	849	8 592

REHOUSING SERVICES

Our rehousing service, which administers several programs and buildings, facilitates housing access and stability to promote our clients' autonomy and social reintegration.

Referrals to the Supportive Housing Service

Applications received and processed	325
Number of people met	221
Average waiting time in days (from receipt of application to decision)	147
Number of people accepted	253
Number of people refused	17

Number of participants by rehousing program

	Number of places	Number of follow-ups
Le Pont TD	Varies	63
Sentinelles	Varies	6
Projet Logement Montréal	50	75
Rooming houses	73	41
Grand project	25	11
Dézéry project	Varies	N/A
Marcelle and Jean Coutu Pavilion	30	20
Lise Watier Pavilion	29	15
La Traversée Grace Dart Foundation	14	8
Bash Shetty Residence	24	8
Voisines de Lanaudière	12	10
Voisines de Lartigue	12	18
Voisines dans la communauté	Varies	6
Tenaquip Place	18	18
Mirella and Lino Saputo Pavilion	27	11
Total		310